

Terms & Conditions Education Services

Scholar Hub Pty Ltd is a licensed Australian Company that assists its customers to enroll with Partner Education Institutions across Australia.

The staff at Scholar Hub will assist students with:

- ✓ the selection of the course and education provider.
- ✓ with application and enrolment procedures assistance.
- ✓ with the application for a student visa. This is assistance only and we recommend customers to seek professional guidance of a licensed immigration agent (MARA) in this matter. Scholar Hub takes no responsibility for the rejection of any visas.
- ✓ support services such as Medical Insurance, Accommodation, Travel and general settlement services in country.
- ✓ this is a free service subject to all the fees required by the institutions, regulatory bodies
 and Government departments.
- ✓ Scholar Hub reserves the right to charge a fee when applying to a non- partner institution or for any excess service that may apply when assisting with settlement / travel services.

Scholar Hub as an approved Education Provider Agent takes no responsibility for the delivery of the course, facilities available or financial viability of the institutions which we are not privy to.

EXCLUSIONS:

Scholar Hub also provides professional Migration & Visa Services separate to Education Agency Services which will be in separate Migration Contract, if requested by a customer and will attract separate costs and conditions.

VISA LODGMENT:

Scholar Hub Education Counsellors are not registered migration agents and will only be providing visa assistance for Free by using Form 956A (Appointment of Authorized Recipient). Our staff will guide and assist you in the completion of the visa application form and will recommend you licensed migration agent if you require additional assistance. It is important to recognize that application to renew a visa must be lodged a minimum of 2 weeks before the current visa expires.

TUITION FEE CHANGES:

Educational Institutions reserve the right to change the tuition fee at any time. Please read the conditions on your letter of offer before you sign. A change of course mid- stream can result in a price change for the new course. Discounts and scholarship payments will also be affected. The responsibility is on the student to determine if a price change will occur. Please ask your Scholar Hub consultant or the admissions team at the institution.

COURSE CANCELLATION AND REFUND POLICIES:

Most educational providers have very strict policies in this regard. It is important that the student reads the conditions before they sign the application form and letter of offer. Scholar Hub will not be held responsible if students are unaware of the providers' regulations. Scholar Hub will retain \$200 towards administration cost if the student cancels the course or the visa is not approved, irrespective of the reason.